## REPRESENTATIONS OF STRONGLY AMENABLE C\*-ALGEBRAS

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ABSTRACT. B. E. Johnson has introduced the concept of a strongly amenable C\*-algebra and has proved that GCR algebras and uniformly hyperfinite algebras are strongly amenable. We generalize the well-known Dixmier-Mackey theorem on amenable groups by proving that every continuous representation of a strongly amenable C\*-algebra is similar to a \*-representation. As an application, we show that every invariant operator range for a Type I von Neumann algebra comes from an operator in the commutant.

**Introduction.** Let A be a complex Banach algebra. Then a complex Banach space X is a Banach A-module if it is a two-sided A-module and there exists a positive real number k such that for all  $a \in A$  and  $x \in X$  we have

$$||ax|| \le k ||a|| ||x||$$
 and  $||xa|| \le k ||x|| ||a||$ .

If X is a Banach A-module, then the dual space  $X^*$  becomes a Banach A-module if we define for  $a \in A$ ,  $f \in X^*$  and  $x \in X$ ,

$$(af)(x) = f(xa), \quad (fa)(x) = f(ax).$$

A derivation from A into  $X^*$  is a complex linear map D from A into  $X^*$  such that D(ab) = aD(b) + D(a)b for all, a,  $b \in A$ . If  $f \in X^*$ , the function  $\delta(f)$  from A into  $X^*$  given by  $\delta(f)(a) = af - fa$  is called the inner derivation induced by f. We recall that a topological group G is said to be amenable if there is a left invariant mean on the space of bounded continuous complex functions on G [5]. B. E. Johnson has proved [7, Theorem 2.5] that if G is a locally compact topological group, then G is an amenable group if and only if for all  $L^1(G)$ -modules X and derivations D of  $L^1(G)$  into  $X^*$ , we have that D is the inner derivation induced by an element of  $X^*$ . Johnson then defined a Banach algebra A to be amenable if every derivation of A into  $X^*$  is inner for all Banach A-modules X [7, §5]. Let A be a  $C^*$ -algebra and let  $A_e$  be the  $C^*$ -algebra obtained by adjoining the identity e. Johnson then makes the following definition [7, §7].

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DEFINITION. The  $C^*$ -algebra A is strongly amenable if, whenever X is a Banach A-module and D is a derivation of A into  $X^*$ , there is a  $f \in co\{D(u)u^*: u \in U(A_e)\}$  with  $D = -\delta(f)$ , where X is made into a unital  $A_e$ -module by defining xe = ex = x for all  $x \in X$ , D is extended to  $A_e$  by defining D(e) = 0,  $U(A_e)$  is the unitary group of  $A_e$ , and co S denotes the  $w^*$ -closed convex hull of a set S contained in  $X^*$ .

If A has an identity, A is strongly amenable if and only if the definition is satisfied for all unital A-modules X with  $A_e$  replaced throughout by A [7, Proposition 7.2]. Johnson proved that the class of strongly amenable  $C^*$ -algebras contains all GCR  $C^*$ -algebras, and all uniformly hyperfinite  $C^*$ -algebras [7, Theorem 7.9 and Proposition 7.6]. He also proved [7, Proposition 7.8] that if G is an amenable locally compact group, then the  $C^*$ -group algebra [2, 13.9] is strongly amenable.

It is a well-known theorem, due to Dixmier [1], that every uniformly bounded strongly continuous representation of an amenable group on a Hilbert space is similar to a unitary representation. The main result of this paper is that every continuous representation of a strongly amenable  $C^*$ -algebra on a Hilbert space is similar to a \*-representation.

## The main results.

LEMMA 1. Let A be a strongly amenable  $C^*$ -algebra, X a Banach A-module, and let  $C = \{f \in X^* : af = fa \text{ for all } a \in A\}$ . Then for all  $f \in X^*$ ,  $C \cap co\{ufu^* : u \in U(A_e)\}$  is nonempty.

PROOF. The proof is a generalization of a proof of Johnson's [7, just before Proposition 7.14]. Let f be in  $X^*$  and let  $\delta(f)$  be the inner derivation defined by f. Then there is a  $g \in \operatorname{co}\{\delta(f)(u)u^*: u \in U(A_e)\}$  such that  $\delta(f) = -\delta(g)$ . But  $\delta(f)(u)u^* = ufu^* - f$ , so  $f + g \in \operatorname{co}\{ufu^*: u \in U(A_e)\}$ . Also,  $\delta(f)(a) = -\delta(g)(a)$  for all  $a \in A$ , so af - fa = ga - ag, or a(f+g) = (f+g)a. Thus  $f + g \in C$ .

We recall that a linear functional f on a  $C^*$ -algebra A is called central if f(ba)=f(ab) for all  $a, b \in A$ .

COROLLARY 1. If A is strongly amenable  $C^*$ -algebra with identity, then A has positive central functionals of norm one and hence A has nonzero factor  $^*$ -representations of finite type.

PROOF. If f is any state of A, then by Lemma 1 (with X=A) there is a  $g \in co\{ufu^*: u \in U(A)\}$  such that g(ab) = g(ba) for all  $a, b \in A$ . Then g is clearly positive and g(e) = 1. The rest follows from [2, 6.8].

Since GCR algebras have only Type I \*-representations and are strongly amenable, the following corollary is immediate.

COROLLARY 2. If A is a GCR algebra with identity, then A has nonzero finite-dimensional \*-representations.

Let B(H) be the bounded operators on Hilbert space H and let K(H) be the compact operators on H.

COROLLARY 3. The Calkin algebra B(H)/K(H) (for H separable Hilbert space) is not strongly amenable, so B(H) is not strongly amenable.

PROOF. Let p be a projection in B(H) with infinite-dimensional range and null-space, so that p is equivalent to the identity in B(H). Then let  $\bar{p}$  be the image of p in B(H)/K(H). Since B(H)/K(H) is simple [10, p. 291] it is clear that in any \*-representation  $\bar{p}$  will be a nontrivial projection equivalent to the identity. Thus every \*-representation is infinite and Corollary 1 implies that B(H)/K(H) is not strongly amenable. Since quotients of strongly amenable  $C^*$ -algebras are strongly amenable [7, 7.3], B(H) is not strongly amenable.

For A a  $C^*$ -algebra, let  $A \hat{\otimes} A$  be the completion of  $A \otimes A$  in the greatest cross-norm. Then  $(A \hat{\otimes} A)^*$  is the space of bounded bilinear functionals on  $A \times A$  [6, p. 30]. We see that  $A \hat{\otimes} A$  becomes a Banach A-module if we define for a, b,  $c \in A$ ,

$$a(b \otimes c) = ab \otimes c, \qquad (b \otimes c)a = b \otimes ca.$$

Hence  $(A \hat{\otimes} A)^*$  becomes a Banach A-module under the dual action: if  $f \in (A \hat{\otimes} A)^*$  and  $a, b, c \in A$ ,

$$(af)(b\otimes c) = f(b\otimes ca), \qquad (fa)(b\otimes c) = f(ab\otimes c).$$

Let  $C = \{ f \in (A \hat{\otimes} A)^* : af = fa \text{ for all } a \in A \}.$ 

We can also make  $A \hat{\otimes} A$  and  $(A \hat{\otimes} A)^*$  into Banach A-modules by defining for  $f \in (A \hat{\otimes} A)^*$  and  $a, b, c \in A$ :

$$a \circ (b \otimes c) = b \otimes ac,$$
  $(b \otimes c) \circ a = ba \otimes c,$   $(a \circ f)(b \otimes c) = f(ba \otimes c),$   $(f \circ a)(b \otimes c) = f(b \otimes ac).$ 

The map T in the following proposition takes the place of the invariant mean which is present in amenable groups.

PROPOSITION 1. Let A be a strongly amenable  $C^*$ -algebra with identity e. Then there exists a linear map  $T:(A \hat{\otimes} A)^* \rightarrow C$  such that:

- (a)  $T(f) \in co\{ufu^*: u \in U(A)\}\$  for all  $f \in (A \hat{\otimes} A)^*$ , and
- (b)  $T(a \circ f) = a \circ T(f)$  and  $T(f \circ a) = T(f) \circ a$  for all  $a \in A$  and  $f \in (A \hat{\otimes} A)$ .

PROOF. Let  $Y = (A \hat{\otimes} A)^* \hat{\otimes} (A \hat{\otimes} A)$  be made into an A-module with operations  $(f \otimes t)a = f \otimes (ta)$ ,  $a(f \otimes t) = f \otimes (at)$ , for  $f \in (A \hat{\otimes} A)^*$ ,  $t \in (A \hat{\otimes} A)$ , and  $a \in A$ . Let Z be the closed submodule of Y spanned by elements of the form  $(a \circ f) \otimes t - f \otimes (t \circ a)$  and  $(f \circ a) \otimes t - f \otimes (a \circ t)$ . Define an element F of  $Y^*$  by  $F(f \otimes t) = f(t)$ ,  $f \in (A \hat{\otimes} A)^*$ ,  $t \in (A \hat{\otimes} A)$ . Then F is zero on Z, so if we let X = Y/Z, we can regard F as an element of  $X^*$ . Then apply Lemma 1 to get an

element  $T_0$  of  $X^*$  such that  $aT_0=T_0a$  for all a in A, and  $T_0\in \operatorname{co}\{uFu^*\colon u\in U(A)\}$ . Then define a bounded endomorphism T of  $(A\hat{\otimes}A)^*$  by  $T(f)(t)=T_0((f\otimes t)^-)$ , where  $(f\otimes t)^-$  means the coset of  $f\otimes t$  in X. Then clearly T maps into C and satisfies (b). An application of the strong separation theorem shows that (a) is satisfied.

We use the existence of the function T to prove our main result.

Theorem 1. Every continuous representation of a strongly amenable  $C^*$ -algebra A on a Hilbert space is similar to a \*-representation.

PROOF. If  $V:A \to B(H)$  is a continuous representation of A on H (i.e., V is a continuous algebra homomorphism of A into the bounded operators on a Hilbert space H), then V may be extended to the algebra  $A_e$  by defining  $V'(a, \lambda) = V(a) + \lambda$ . Then V' is a continuous representation of  $A_e$ , and  $A_e$  is strongly amenable if A is strongly amenable [7, 7.3]. So it suffices to assume that A has an identity and V(e) = e. Let  $x, y \in H$  and define  $f_{x,y} \in (A \hat{\otimes} A)^*$  by

$$f_{x,y}(a \otimes b) = (V(a)x, V(b^*)y).$$

We then define a new inner product on H by  $(x, y)_1 = T(f_{x,y})(e \otimes e)$ . Then  $(x, y)_1$  is a bounded sesquilinear form on H, so there is a bounded operator  $R \in B(H)$  such that  $(Rx, y) = T(f_{x,y})(e \otimes e)$  for all  $x, y \in H$ . Now  $T(f_{x,x}) \in co\{uf_{x,x}u^*: u \in U(A)\}$  and for  $u \in U(A)$  we have

$$uf_{x,x}u^*(e \otimes e) = f_{x,x}(u^* \otimes u) = ||V(u^*)x||^2.$$

Then  $||x||^2 = ||V(u)V(u^*)x||^2 \le ||V||^2 ||V(u^*)x||^2 \le ||V||^4 ||x||^2$ , so

$$||V||^{-2} ||x||^2 \le ||V(u^*)x||^2 \le ||V||^2 ||x||^2$$

for all  $u \in U(A)$  and all  $x \in H$ . Thus

$$||V||^{-2} ||x||^2 \le T(f_{x,x})(e \otimes e) \le ||V||^2 ||x||^2.$$

Hence R is a positive invertible operator. Let S be the (positive) square root of R, then  $(Sx, Sy) = T(f_{x,y})(e \otimes e)$ . We now show that the representation  $V'(a) = SV(a)S^{-1}$  is a \*-representation. Let  $u \in U(A)$ ,  $z \in H$ ,  $a, b \in A$  and compute:

$$f_{V(u)z,V(u)z}(a \otimes b) = (V(a)V(u)z, V(b^*)V(u)z) = f_{z,z}(au \otimes u^*b),$$

so that  $f_{V(u)z,V(u)z} = u \circ f_{z,z} \circ u^*$ . Then we have

$$(V(u)z, V(u)z)_{1} = T(f_{V(u)z,V(u)z})(e \otimes e) = T(u \circ f_{z,y} \circ u^{*})(e \otimes e)$$

$$= T(f_{z,z})(u \otimes u^{*}) = (u^{*}T(f_{z,z})u)(e \otimes e)$$

$$= T(f_{z,z})(e \otimes e) = (z, z)_{1}.$$

Finally,

$$(V'(u)z, V'(u)z) = (SV(u)S^{-1}z, SV(u)S^{-1}z) = (V(u)S^{-1}z, V(u)S^{-1}z)_1$$
  
=  $(S^{-1}z, S^{-1}z)_1 = (z, z)$ .

In the above computation we used the fact that T satisfies both parts of property (b) in Proposition 1, and we used the fact that T maps into C. So V' is \*-preserving on the unitary elements of A, and since every element of A is a linear combination of four unitary elements, we have that V' is a \*-representation.

**Applications and remarks.** J. Dixmier has asked the following question: Let  $A \subseteq B(H)$  be a von Neumann algebra. Suppose  $b \in B(H)$  is such that b(H) is invariant for A'=the commutant of A. Then does there exist an operator  $a \in A$  with a(H)=b(H)? Using Theorem 1 we can answer this question in the affirmative in a special case.

PROPOSITION 2. Let  $A \subseteq B(H)$  be a strongly amenable  $C^*$ -algebra. Let  $b \in B(H)$  be such that b(H) is invariant under A. Then there is an operator  $a \in A'$  with a(H) = b(H).

PROOF. The proof is almost exactly the same as a proof of C. Foias [4, Lemma 8] which uses Dixmier's theorem for representations of amenable groups. Since  $(bb^*)^{1/2}$  and b have the same range, we may assume that  $b \ge 0$ . Now define a representation  $V: A \rightarrow B(H)$  as follows: For  $d \in A$ ,  $d(b(H)) \subset b(H)$ , so if  $x \in H$ , there is an unique vector  $y \in \text{null}(b)^{\perp}$ such that (db)(x)=by. Let V(d)x=y. Then V(d) is well defined, V(d) is clearly linear, and V(d) has closed graph. So  $V(d) \in B(H)$ . Also  $V(d)(H) \subseteq$  $\operatorname{null}(b)^{\perp} = (b(H))^{-}$  and db = bV(d). It is then easily seen that V is linear with closed graph and V(cd) = V(c)V(d). Hence  $V: A \rightarrow B(H)$  is a continuous representation, so by Theorem 1, there is a positive invertible  $S \in B(H)$  such that  $U(d) = SV(d)S^{-1}$  is a \*-representation. Let  $S^{-1}b = ua$ be the polar decomposition of  $S^{-1}b$ . Then  $bS^{-1}=au^*$ , so  $b=au^*S$  and  $b(H) \subseteq a(H)$ . Also  $bS^{-1}u = a$ , so  $a(H) \subseteq b(H)$  and a(H) = b(H). We will thus be finished when we show that  $a \in A'$ . Let  $d \in A$ . Then  $db = bV(d) = bS^{-1}U(d)S$ , so  $dbS^{-1}=bS^{-1}U(d)$  and  $dau^*=au^*U(d)$ , or  $da=au^*U(d)u$  for all  $d\in A$ . So we also have  $d^*a=au^*U(d^*)u$ , and since U is a \*-representation we have d\*a=au\*V(d)\*u, or ad=u\*U(d)ua. Then  $a^2d=au*U(d)ua=da^2$ . So  $a^2 \in A'$  and  $a \in A'$ .

The following corollary is then immediate.

COROLLARY 4. Let  $A \subseteq B(H)$  be a von Neumann algebra such that A' contains a weakly dense strongly amenable  $C^*$ -algebra B. Suppose  $b \in B(H)$  is such that b(H) is invariant for B. Then b(H) is also invariant for A' and there is an  $a \in A$  with a(H) = b(H).

By [11] every Type I von Neumann algebra on a separable Hilbert space contains a weakly dense GCR algebra. So since GCR algebras are strongly amenable, the above corollary covers the case when A is a Type I von Neumann algebra on a separable Hilbert space, as well as the case when A' is a hyperfinite von Neumann algebra.

We close by remarking that Ehrenpreis and Mautner [3] give an example of a GCR group G which has a uniformly bounded representation on a Hilbert space that is not similar to a unitary representation. Our Theorem 1 then implies that the induced representation of  $L^1(G)$  is not continuous in the  $C^*$ -algebra norm. The author does not know of an example of a continuous representation of a  $C^*$ -algebra on a Hilbert space that is not similar to a \*-representation.

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