## THE QUASI-MULTIPLIER CONJECTURE

## KELLY MCKENNON

ABSTRACT. It is shown by example that the left and right multipliers of a  $C^*$ -algebra do not always span the linear space of quasi-multipliers.

Let A be the realization of a C\*-algebra as a family of operators on a Hilbert space H, and let VN(A) be the closure of A in the weak operator topology. Write LM(A), RM(A), and QM(A) respectively for the families of all elements  $v \in VN(A)$  such that respectively  $vA \subset A$ ,  $Av \subset A$ , and  $AvA \subset$ A. Then QM(A) may be identified with the family of all quasi-multipliers on A (see [2] and [1, Proposition 4.2]). Akemann and Pedersen [1] have raised the conjecture that QM(A) = LM(A) + RM(A). We develop here a counterexample.

Let *H* be the Hilbert space  $l_2(\mathbf{R})$ . For each  $r \in \mathbf{R}$ , write  $\xi_r$  for the characteristic function of the singleton  $\{r\}$ ;  $\pi_r$  for the orthogonal projection of *H* onto the subspace generated by  $\{\xi_r: t \ge r\}$ ; and write  $p_r$  for the projection complementary to  $\pi_r$ . Let B(H) be the set of all bounded operators on *H* and  $B_0(H)$  the set of compact operators. For each  $x \in B(H)$ , let d(x) be the cardinality of an orthonormal basis for x(H).

Let  $A^-$  be the  $C^*$ -algebra  $\{x \in B(H): \max\{d(p_0x), d(xp_0)\} \le \aleph_0\}$ . From  $B_0(H) \subset A^-$  follows that  $VN(A^-) = B(H)$ .

LEMMA 1.  $LM(A^{-}) = \{v \in B(H): d(p_0v\pi_0) \le \aleph_0\}$  and  $LM(A^{-}) + RM(A^{-}) = QM(A^{-}) = B(H).$ 

**PROOF.** If  $d(p_0 \upsilon \pi_0) \leq \aleph_0$  and  $x \in A^-$ , then

$$d(p_0vx) \leq d(p_0v\pi_0x) + d(p_0vp_0x) \leq d(p_0v\pi_0) + d(p_0x) \leq \aleph_0$$

and

$$d(vxp_0) \leq d(xp_0) \leq \aleph_0$$

so  $v \in LM(A^{-})$ . Conversely, if  $w \in LM(A^{-})$ , then  $w\pi_0 \in A^{-}$  so  $d(p_0w\pi_0) \leq \aleph_0$ .

Consider any  $y \in B(H)$ . Then  $p_0(y\pi_0)^*\pi_0 = 0$  so  $(y\pi_0)^* \in LM(A^-)$ ; hence  $y\pi_0 \in RM(A^-)$ . But clearly  $yp_0 \in LM(A^-)$  so

$$y = yp_0 + y\pi_0 \in LM(A^-) + RM(A^-)$$
. Q.E.D.

Now let  $A^+$  be the  $C^*$ -algebra

$$\big\{x\in B(H): \lim_{r\to\infty} \pi_r x = \lim_{r\to\infty} x\pi_r = 0\big\}.$$

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Again from  $B_0(H) \subset A^+$  follows that  $VN(A^+) = B(H)$ .

LEMMA 2. Let  $X = \{v \in B(H): (\forall t \in \mathbb{R}) \lim_{r \to \infty} \pi_r v p_t = 0\}$ . Then  $X = LM(A^+)$  and  $LM(A^+) + RM(A^+) = B(H) = QM(A^+)$ .

**PROOF.** Consider  $v \in X$  and  $x \in A^+$ . Obviously  $\lim_{r\to\infty} vx\pi_r = 0$ . Further

$$\overline{\lim_{r\to\infty}} \|\pi_r vx\| \leq \overline{\lim_{t\to\infty}} \quad \overline{\lim_{r\to\infty}} (\|\pi_r v\pi_t x\| + \|\pi_r vp_t x\|) \\
\leq \overline{\lim_{t\to\infty}} \|v\| \|\pi_t x\| + \overline{\lim_{t\to\infty}} \quad \overline{\lim_{r\to\infty}} \|\pi_r vp_t\| \|x\| = 0.$$

Hence,  $x \in LM(A^+)$ . Conversely, for  $w \in LM(A^+)$  and  $t \in \mathbb{R}$ , both  $p_t$  and  $wp_t$  are in  $A^+$  so evidently  $w \in X$ .

Consider any  $y \in B(H)$ . Define v and w in B(H) by letting  $v(\xi_u) = p_u y(\xi_u)$ and  $w(\xi_u) = \pi_u y(\xi_u)$  for all  $u \in \mathbb{R}$ . Then y = v + w. Furthermore, for  $t, r \in \mathbb{R}$  such that r > t, simple calculations show that  $\pi_r v p_t = 0$  and  $p_t w \pi_r = 0$ . It follows that  $v, w^* \in X$ ; hence  $v \in LM(A^+)$  and  $w \in RM(A^+)$ . Q.E.D.

Now let  $A = A^- \cap A^+$ . Again  $B_0(H) \subset A$  so VN(A) = B(H).

LEMMA 3.  $LM(A) = LM(A^{-}) \cap LM(A^{+})$ .

**PROOF.** That  $LM(A^{-}) \cap LM(A^{+}) \subset LM(A)$  is trivial. Let  $w \in LM(A)$  be arbitrary.

Assume  $d(p_0w\pi_0) > \aleph_0$ . Then, for some n > 0,  $d(p_0wx_0p_n) > \aleph_0$  as well. Evidently  $\pi_0p_n$  is in A, so that  $w\pi_0p_n$  is in A as well. In particular  $w\pi_0p_n$  is in  $A^-$  so  $d(p_0w\pi_0p_n) < \aleph_0$ : an absurdity. It follows by Lemma 1 that  $w \in LM(A^-)$ .

Assume that, for some  $t \in \mathbf{R}$ ,  $\lim_{r\to\infty} \pi_r w p_t \neq 0$ . Then, for some  $\varepsilon > 0$  and each natural number *n*, there exist finite subsets  $\{r(n; j)\}_{j=1}^{m(n)}$  and  $\{s(n; j)\}_{j=1}^{m(n)}$  of *R* such that

$$|\alpha_n| = 1$$
 and  $|\pi_n w p_t(\alpha_n)| \ge \varepsilon$ 

where  $\alpha_n = \sum_{j=1}^{m(n)} r(n; j) \xi_{s(n;j)}$ . Let  $\tau$  be the orthogonal projection onto the subspace of H generated by the set of all the vectors  $\xi_{s(n;j)}$ . Evidently  $\tau p_t = p_t \tau$  is in A. Hence  $w p_t \tau$  is in A and, in particular, in  $A^+$  as well. Thus

$$0 = \lim_{n} ||\pi_{n} w p_{t} \tau|| \geq \overline{\lim_{n}} ||\pi_{n} w p_{t} \tau(\alpha_{n})| \geq \varepsilon$$

since  $\tau(\alpha_n) = \alpha_n$ : an absurdity. It follows by Lemma 2 that  $w \in LM(A^+)$ . Q.E.D.

We note that, since evidently  $QM(A^{-}) \cap QM(A^{+}) \subset QM(A)$ , we have QM(A) = B(H).

THEOREM.  $LM(A) + RM(A) \neq QM(A)$ .

PROOF. Let  $s \in QM(A)$  be the partial isometry:  $s(\xi_t) = 0$  for  $t \le 0$  and  $s(\xi_t) = \xi_{-t}$  for  $t \ge 0$ . Assume s = v + w for  $v \in LM(A)$  and  $w \in RM(A)$ . Then  $w^* \in LM(A)$  so, by Lemma 2,

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$$0 = \lim_{r \to \infty} \pi_r w^* p_0 \quad \text{so} \quad \lim_{r \to \infty} p_0 w \pi_r = 0 \text{ as well.}$$

Choose r > 0 such that  $||p_0w\pi_r|| < 1/2$ . Since  $s = p_0s\pi_0$ , we have  $s\pi_r = p_0s\pi_r = p_0v\pi_r + p_0w\pi_r$ .

From Lemma 1,  $d(p_0 v \pi_r) \le \aleph_0$ . Thus  $||s \pi_r - y|| \le 1/2$  for some operator y with countable rank: an absurdity. Q.E.D.

## References

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DEPARTMENT OF MATHEMATICS, UNIVERSITY OF OREGON, EUGENE, OREGON 97403

Current address: Department of Mathematics, Washington State University, Pullman, Washington 99163

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